**2.14 Two-Way Communications Policy**

**Purpose:** To provide guidelines for two-way communication systems.

**Policy:** The Company will ensure each non-emergency medical transportation vehicle shall have at least one form of two-way communications. The company non-emergency medical transportation shall not be equipped with a JEMS radio.

The following radio frequencies shall not be utilized in two-way communications to, or from, an MAV:

1. Any of the UHF radio frequencies known as "Med 1" through "Med 10" and "MED A" through "MED X";

2. Any of the VHF radio frequencies listed in Appendix A of the N.J.A.C 8:40-3.6

3. Any of the following radio frequencies: 155.280 MHz, 155.340 MHz, 153.785 MHz.

All two-way communications shall comply with all applicable Federal Communications Commission (FCC) rules and regulations. The Department shall be provided with a copy of any FCC license(s) issued to the provider.

The company shall not engage in any communications activity that causes harmful interference with the EMS communications system. For the purpose of this section, harmful interference is defined as:

1. A complaint found by state licensing agency to be valid of radio interference from a service provider operating in accordance with the JEMS Communications Plan; and/or

2. A finding by the state licensing agency or the FCC that the provider's communications are causing harmful interference.